

DEALING WITH CHALLENGING BEHAVIOURS

Promote a mindset shift through positive influence

Difficult behaviours can have an enormous negative impact on organisations and day-to-day operations, destroy long-term business relationships, as well as severely affect individuals on a physical, mental and emotional level.

In this interactive session, led by Martin Probst, a leading expert in human-centred leadership, you will discover behavioural solutions and unpack how to positively influence and inspire self and others to prevent behavioural issues and thus strengthen relationships and enhance productivity.

Equip your people with the skills to identify the drivers behind unproductive behaviours and respond in ways that de-escalate tension, build trust, and lead to lasting change.



KEY OUTCOMES

- Build trust and consistency in managing difficult dynamics
- Identify root causes for challenging behaviours
- Respond with clarity, curiosity, and calm - not control or avoidance
- Use coaching and communication tools to address disruptions early
- Apply boundaries while fostering safety and accountability



IDEAL FOR

- Leaders managing disruptive or uncooperative team members
- Individuals wanting to address behavioural challenges to avoid future conflict
- Team members committed to building a respectful, values-aligned culture
- People seeking strategies to handle difficult behaviours with empathy and firm clarity



WHAT YOU GET

- Engaging, interactive and thought-provoking training session with real-time insights and activities
- Option to tailor this session to a length other than half-day
- Carbon-neutral training

Ready

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